



WILL COUNTY SUPERVISOR OF ASSESSMENTS

Will County Office Building
302 N. Chicago Street, Joliet, IL 60432

Rhonda R. Novak, CIAO/I
Chief County Assessment Officer

Office: (815) 740-4648
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Supervisor of Assessments Office CURRENT WORK PLAN Please call if you need an appointment

The Will County Supervisor of Assessments office in an effort to coordinate with the Centers for Disease Control and Prevention by minimizing contact to mitigate the spread of COVID-19, has reduced its operation to phone and email contact, and **will accept scheduled in-person appointments**. In the instances where a taxpayer is in the Will County Office Building with questions for the Supervisor of Assessments Office, the taxpayer has been and will continue to be assisted accordingly.

Again, the Supervisor of Assessments Office desires to set the precedent to encourage taxpayers to utilize their phone and email to contact our office unless an appointment is absolutely necessary. The taxpayer must call the Supervisor of Assessments Office to make an appointment. **This is in an effort to ensure our staff can explain to the taxpayer what documents are necessary to provide at the appointment for completion of their application.**

An informational postcard was mailed on June 30, 2020 to each taxpayer receiving an annually renewed exemption (Disabled, Disabled Veteran, and Senior Citizen Assessment Freeze) regarding newly signed legislation, Public Act 101-635, which allowed all approved 2019 exemptions to roll over for 2020.

Please call our office at 815-740-4648 or go to our website at willcountysoa.com and utilize the "Contact Us" along the left hand side of the home menu with any questions, concerns, or to request to schedule an appointment. Again, an appointment will be necessary regarding in-person business with the Supervisor of Assessments Office. Our staff is prepared to answer all taxpayers' questions and concerns.

Respectfully,

Rhonda R. Novak, CIAO/I
Will County Supervisor of Assessments